

Zettr - Terms and conditions

These terms represent an agreement between the merchant that has distributed the invoice shown on the payment page from here on expressed as "Supplier", "[Mystore.no](https://mystore.no), Stakkevollvegen 41, 9010 Tromsø, 914 083 095" from here on expressed as "Zettr," and the End-user. The terms are accepted when checking when completing a payment using the Zettr service,

Every time you use Zettr in the future, we will recognize this as a renewed approval of the current version of the terms and conditions.

Payment Process

One-time payments

The End-user receives an invoice/payment request from the Supplier based on the agreement/services/goods that have been agreed upon before the invoice is sent.

When a payment is complete through the Zettr service, the amount is deducted from the End-user's bank account and transferred to the Supplier account through Zettr payment providers. All the amounts are in the currency specified in the invoice from the Supplier.

Automatic card payments

If the End-user enables automatic card payments, they enter an agreement with the Supplier which allows the Supplier to automatically deduct approved amounts from the End-user's bank account as a part of repeated One-time payments. by entering such an agreement the Supplier and End-user agree upon:

- Automatic card payments services don't necessarily have an expiry date
- End-user can at all times resign their payment agreement, except for when a payment has been processed

Invoicing and error handling

The Supplier holds all responsibility for the content of the Invoice/services/goods/amounts.

Questions and other issues regarding the invoice, content, complaints, refunds, etc., related to the payment must be directed to the Supplier.

Privacy

The Supplier holds all the information about the invoice required by their local legislation.

To provide this payment service, Suppliers share email addresses, phone numbers, and invoice content with Zettr. Zettr is only allowed to use this information in context to the invoices that are sent from the Supplier's

Cookies and consents

Zettr only uses strictly necessary cookies to provide the service. We don't track any other data that is strictly necessary.

We also use cookies for storing your preferred setting across multiple Suppliers, like the automatic renewal of terms and services and "remember me" etc.

Governing Law

The agreement with Zettr is governed by the laws of Norway.

In cases of doubt over interpretation between the T&C in English and any other language, English shall take precedence.

Improvement of services

Zettr is constantly improving and expanding these services; this includes these terms and conditions. When the terms and conditions change, you will be prompted to accept them again.

Your Obligations

When using the service, you are always obligated to supply the correct information regarding the payment. Do not use information that you don't have the right to use or doesn't belong to you.

Misuse will make you lose the possibility to use the service.

Liability

- Zettr is not responsible or liable for the End-user data, including its content, ownership and legitimacy, nor for use or other activities performed upon the End-user data by the End-user.
- Zettr's liability is limited to direct damages. Zettr shall not be liable for any indirect, incidental, consequential, punitive or special losses or damages, including but not

limited to any loss of profit, loss of revenue, loss of business, loss of Data, lost savings, claims from third parties, loss of goodwill etc.

- The End-user acknowledges that the internet is an open system and that Zettr does not warrant or guarantee that third parties may not intercept or modify the Data. Zettr is not liable for such misuse, disclosure or loss.

Complaints

If you are experiencing issues related to the service, Suppliers, or other malicious activities, please contact us through service@zettr.com

If we cannot solve your complaints, you can contact the Norwegian Agency for End-user complaints "forbrukerrådet." You can send your complaint in all of the official EU languages.