

Zettr Terms of Service - Integrations partner

Terms and conditions for merchants using the service through an integration partner

Merchant Registration and KYC Check

Zettr will only activate its services when all applicable KYC requirements are fulfilled. The merchant acknowledges that Zettr is acting as a payment facilitator and not a Processor. For detailed information about KYC, please see processors terms and conditions.

Zettr Reserves the right to decline your application for any reason, in its sole and absolute discretion

Merchants processing over USD 2 mln per year must undergo a Credit risk review by Processor

Termination

Each Party has the right to terminate the Agreement with immediate effect if: (a) the other Party materially breaches any provision of the Agreement;

(b) the other Party repeatedly or continuously fails to meet its obligations under the Agreement and does not upon the other Party's request remedy such failure within the time frame given by such other Party;

Zettr has the right to terminate the agreement if

(e) the Merchant offers services or goods that violate Processors' terms and conditions

(f) Zettr or processor suspects a breach of the Agreement, and the Merchant does not, without undue delay, provide such reasonably requested information that is of importance in order to determine whether the Merchant has breached the Agreement.

(g) Zettr or processor suspects a breach of with legislation in the country where the Merchant Services/Products are offered from or to.

(h) Merchant has materially changed the type of Merchant Services/Products without obtaining Zettr's prior written permission to use the Services for the new or changed types of Merchant Services/Products;

(i) An Acquirer or Scheme Owner demands Processor to stop or suspend providing Services to Merchant with respect to Payment Methods made available by such Acquirer or Scheme Owner to Processor.

(j) Processor or Zettr finds there are clear indications that Merchant is or is likely to become insolvent and/or unable to provide a material part of the Merchant Products/Services.

Merchant Obligations and Restrictions

The merchant may only use the Services for payment of those Merchant Products and Services which Merchant agreed with the integrations partner to be offered through Zettr.

The merchant is obligated to inform Zettr about changes in:

(a) changes relating to the Merchants address, its management, its board or AML relevant changes to the ownership structure;

(b) if there are any material changes with regard to the type of products or services offered by the Merchant or if the name under which the Merchant conducts its business is changed

Fraud Control

All Transactions processed as part of the Services will be screened by the Processor's And Zettr's Fraud Control Tool which performs a number of checks on a Transaction to verify that the transaction doesn't contain prohibited/restricted products or is fraudulent.

In case Zetr, processor or integrations partner suspect breach of the terms and conditions both have the right to suspend the payments and payout while investigating, The merchant is obligated to assist with providing documentation to verify if there is a breach.

Settlement

Unless otherwise agreed by Zetr and the Merchant, the merchant will receive a settlement from the processor within 3 days from the day the transaction was captured.

Zetr will instruct the processor to charge Prices and fees from the settlement in accordance with the agreement between the Merchant and Integration partner, In addition Zetr may deduct any other obligations owed under these terms from settlements.

Integration via Partner

Merchant shall integrate with the Zetr via the systems of the integration partner. Zetr has the right to share identification and integration details with the integrating partner. Zetr is not responsible for such integration but will ensure the service is available for use for the integration partner for such purpose and will where needed provide second line support for Integration partner.

Communication

All communications with the Merchant regarding the use of the Services will run through Integration partner. Via the same communication channel, Zetr will also inform Merchants of relevant changes in applicable Scheme Rules, financial laws and regulations.

Compliance

The Merchant's use of the Zettr is PCI compliant under Processor's PCI DSS certification for the Hosted Payment Pages subject to Merchant complying to these Terms and Conditions.